## Shopping from your Packed Promise Amazon Business Account

1. The Amazon Business marketplace is limited to eligible items. For a better shopping experience, go to <u>Amazon.com/yourcatalog</u> to search for items.

	√businessprime
	YOUR CATALOG
	Selection of products curated by your organization
	amazon.com/yourcatalog
Department < Grocery & Gourmet Food < Health, Household & Baby Care	1-12 of 235 results for Your Catalog
< Home & Kitchen < Everything Else	Amazon's Choice Best Seller
Seller Type Business Seller	

2. Once on the "Your Catalog" page, use the top search bar to find available items by keyword:



3. Click on the search result you would like to purchase and click "add to cart." You can purchase as frequently as desired up to your budget amount during a month. You may also decide to add only the items needed for this week and order again next week or add all of the items you will need for the month.



a. When adding an item to your cart, you may see more than one delivery option. If one of the options is Amazon Fresh ("Deliver from your local store"), update the delivery selection to "Prime" instead. If you select Amazon Fresh delivery, you will be asked to enter your own payment method at checkout rather than having the option to use your Packed Promise budget.

Delivery from your local store \$5.49 (\$0.32 / Ounce) fresh \$4.95 for 2-hour delivery on orders over \$100 Ships from: AmazonFresh Sold by: AmazonFresh						
\$5.99 (\$0.35 / Ounce)						
✓prime One-Day						
FREE delivery <b>Tomorrow, January</b> <b>17.</b> Order within 9 hrs 26 mins						
Oeliver to Packed - Norfolk 23507						
In Stock						
Quantity: 1						
Buying in bulk?						
Add to Cart						
Secure transaction						

4. Once you have added all items to your cart, click on the cart icon and then click "Proceed to checkout" to place your order.

$\overline{\underline{1}}$	
Subtotal (1 item): <b>\$17.79</b> This order contains a gift	
Proceed to checkout	

5. At checkout, you will be taken to Step 2: Business Order Information (Step 1 will be preselected for you). In Business Order Information, you will see your budget for the month and amount of that budget remaining. You will also see a field asking, "Who are you purchasing for?" Please enter the first name and last name of the person in the household for whom you are buying. You may add more than one child into this field.

am	azon		Checkout (1 item)	<b></b>
1	Group	Packed Promise Ordering Group under Packed Promise	Change	Continue
2	Business order information		Set business order information to continue checking out. You'll still have a chance to review and edit your order before it's final.	
	PO number Packed Promise Budget			Order Summary
	This blanket PO has no description. \$20.00 budget		How are shipping costs calculated?	
	\$0.00 spent	\$19.00 remaining		
	Who are you purchasing for?			
		Back	to cart or select a different group on previous step	

- 6. In Step 3 of the checkout page, you will enter your shipping address. The first time you check out, you need to enter your full address. After this, the address will be saved and you can select it at checkout without retyping each time.
- 7. In Step 4, a payment method option (Pay by Invoice) will be preselected for you. Click "Use this payment method."
- 8. In the final step in the checkout screen, review your order and select your shipping speed. Then click "Place your order."
- 9. After placing the order, you can track it in the "Your Orders" section of your account under the "Hello, [Your Name]" menu. This page will also give options to cancel or change up until the moment that the order is prepared for shipment.



10. If you need to return an item for any reason, you can also initiate a return in the "Your Orders" section or <u>contact customer support</u>.



Download the Amazon Business App from the Apple App Store or Google Play Store to make it easier to order each month!

If you have registration questions, you can contact Amazon Business support at (866) 486-2360.